

Report to: Partnership Board –Transport for the South East

Date of meeting: 19 October 2026

By: Chief Officer, Transport for the South East

Title of report: Centre of Excellence Progress Update and Work Plan

Purpose of report: To provide a progress update on the Centre of Excellence

RECOMMENDATIONS:

The Members of the Partnership Board are recommended to:

- 1) Comment on the progress being made with the delivery of the Centre of Excellence.**
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1. Introduction

1.1 The purpose of this report is to provide an update on the activity and engagement delivered through the TfSE Centre of Excellence (CoE) including the content of the work plan for 2026/27.

1.2 The CoE currently supports over 400 registered users, including more than 300 local transport authority officers alongside users from national agencies, universities and industry partners.

1.3 Usage data, feedback and annual monitoring and evaluation indicates steady gains in users' capability and confidence, with the platform becoming increasingly integrated into officers' everyday professional development and scheme planning.

2. Recent Content Delivery

2.1 Since May, the Centre of Excellence has continued to deliver a programme of support which reflects the 2026/27 work plan. A total of 6 webinars have been delivered since the last Partnership Board meeting.

2.2 The work plan for 2026/27 is structured around four key themes:

- Strategic policy, leadership, and decision making
- Stakeholder focused transport planning
- Evidence-based scheme development
- Decarbonisation, zero emission vehicles, and freight planning (intended to support the TfSE Technical Work Programme)

2.3 This thematic approach based on feedback from the Capability Survey enables a more cohesive and integrated offer, recognising the overlap between differing skill areas, and offering more efficient, targeted delivery across both individual capability development and thematic work.

2.4 The number of webinars delivered reduced in the period since the last partnership board. This is due to the summer holidays and anticipated reduced officer attendance. This gap in content also allows the team adequate time to plan the work programme for the year ahead.

2.5 During this period, we hosted a series of free webinars on topics including the DfT Connectivity Tool, clarifying the DfT carbon requirements, the new online freight awareness programme hosted by CIHT and launching BT mobile network data. Additionally, we ran a webinar on introducing programming language, which was attributed to last year's budget.

3. Monitoring and Evaluation (March – May 2026)

3.1 The monitoring data shows that was a reduction in site use as predicted for the quieter summer period. For more information, please refer to **Appendix 1**, which shows the monitoring and evaluation dashboard.

4. Finance Update

4.1 An allocation of £150,000 has been approved for delivery of the Centre of Excellence programme in 2026/27. Funding is primarily being used to secure specialist support for the development and delivery of webinars, guidance, resources, data and tools across the programme's priority themes, identified through the capability survey and partner engagement.

4.2 Following a period of programme development and preparation, during which a series of Summer webinars were delivered at no-cost, the 2026/27 work programme commenced in September, with a phased programme of webinars and supporting resources being rolled out throughout the year.

5. Next steps

5.1 The next phase will be the commissioning of subject matter experts across the four thematic areas, mobilising, and phasing delivery across the financial year to avoid user fatigue and ensure sustained engagement. Work has begun scheduling the webinars outlined in the work programme, beginning with a Business Case development series.

6. Conclusion and Recommendations

6.1 The Members of the Partnership Board are recommended to comment on the progress made in delivering the TfSE Centre of Excellence.

RUPERT CLUBB

Chief Officer

Transport for the South East

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Centre of Excellence Monitoring & Evaluation



Date Selector

Please select month/s below

Multiple selections ▼

Site Sessions

Unique Visitors

Site Sessions per visitor

152

Total Site Sessions (Jun - Aug)

34

Content uploaded Jun - Aug 26

56000

LTA savings (£) (Jun - Aug)

11

Site Sign Ups (Jun - Aug 26)

409

Total Sign Ups

535

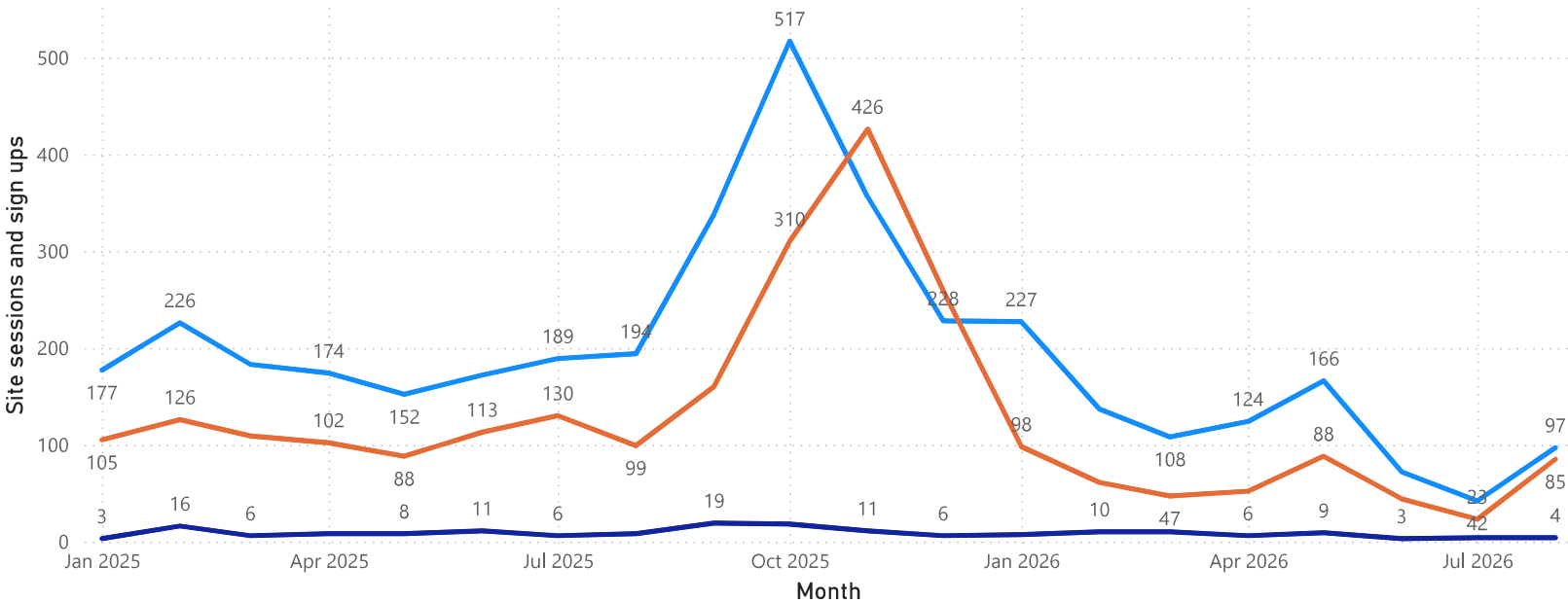
Total Content Uploaded

16 (100%)

Number of LAs signed up

Site sessions and sign ups by month

Site Sessions Sign ups Sum of Number of users per month

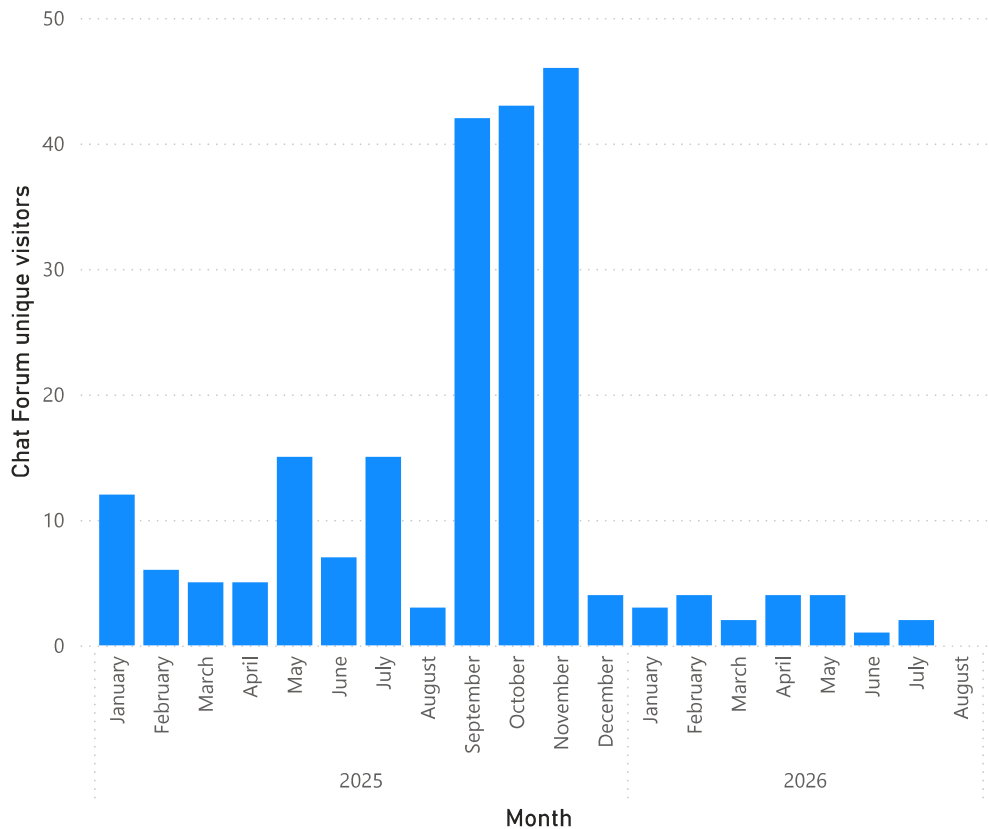


Date Selector for chat forum interaction

Please select month/s below

Multiple selections

Chat Forum interaction



Number of unique visitors per component home page

Title	Jun 26	Jul 26	Aug 26	Total
webinars	22	13	3	38
data	4	3	7	14
resources	5	6	2	13
key-tools	3	4	4	11
events	4	3	3	10
qualifications-and-courses	2	3	2	7
case-study	2	2	2	6
contact	1	0	0	1
funding	0	1	0	1
consultations	0	0	0	0
forum	0	0	0	0
new-to-the-sector	0	0	0	0
procurement	0	0	0	0

Number of unique visitors for specific pages

Title	Jun 26	Jul 26	Aug 26	Total
guidance	2	3	5	10
webinars-itemtfse-centre-of-excellence--school-streets-process-and-best-practice	9	0	0	9
webinars- tfse-centre-of-excellence- -dft-connectivity-tool-introduction	0	0	7	7
webinars- tfse-centre-of-excellence-&-bt-mobile-network-data	0	0	5	5
webinars- tfse-centre-of-excellence---freight-awareness-training-webinar	0	0	5	5
key-tools- freight-awareness	0	3	1	4
key-tools-itemlocal-transport-infrastructure-carbon-benchmarking-tool-(Iticbt)	4	0	0	4
webinars-itemtfse-centre-of-excellence-&-west-sussex-county-council- -reflections-on-the-active-travel-	4	0	0	4

Content Feedback Scores

Content	Satisfaction Score	Usefulness Score
Deep Dive Decarbonisation and climate resilience (Business Case Development Series)	4.25	4.67
Funding & Financing Webinar (Business Case Development Series)	4.63	4.50
How to review a business case webinar (Business Case Development Series)	4.33	4.11
Modelling Approaches Webinar (Business Case Development Series)	4.00	3.33
Strood Risk Approach Webinar	4.50	4.00
Average	4.34	4.12